

GUIDELINES

Incident Management PDZ Summaries
Compounding

CPD

Mandatory notification

Advertising

Social media

Dispensing practice

DDA and staged supply

Practice specific issues

Specialised supply arrangements

MATOD

National Immunisation Handbook - unsure where

Australian Immunisation handbook - unsure where

PDL → incident management

Guidelines

1. pharmacist handles incident
2. apologise / empathise
3. consumer / patient details
4. no compensation - refund allowed or mentioning insurance cover
5. PDL notify / seek advice
6. document incident
7. inform management / owner
8. patient care (contact prescriber)

Pharmacy board advertising guide

report:

- false, misleading or deceptive advertising
- don't offer gifts, discount or other inducements w/o stating terms & conditions
- testimonials cannot be used
- don't create unreasonable expectations of benefit
- don't encourage indiscriminate or unnecessary use of regulated health services

MATOD - SA Health

Methadone - must be diluted
25ml to 100ml
25ml to 50ml
- storage - locked cupboard
diluted doses - up to 15 days
closer - releasing up to 15 days

Buprenorphine - kept in original Aji

Takeaway doses - unsupervised not until 2 months

- 4 / 3 supervised - methadone - unsupervised
- 5 / 2 supervised - buprenorphine unsupervised

- report:
 - > 3 consecutive days of daily dosing (10 in 30 days)
 - alternate - 2 consecutive days or (5 in 30 days)

- don't dose intoxicated & report to prescriber and if any concerns
- ↑ takeaway if holiday after discuss w/ doctor (3 6 takeaway - speak to ODU practitioner - pharmacist happy)

Script - inter-state - contact their ddu & prescriber

Replacement - lost, stolen, damaged
- contact prescriber & letter authorizing from ODU

Records - kept for 2 years

Storage - in safe & photocopy prescription

Transfer - need new script

Compounding - no commercial product, alternative or for research

- x, S1, S2, S3

competency - aseptic & complex further research

formulating w/ no existing formulation - provide evidence

batch prep - ↑ requires licence & not recommended by pharmacy board

Mandatory Notification

- impairment
- intoxication
- significant departure from accepted professional standards
- sexual misconduct

Practice specific issues

pseudophedrine - identify genuine therapeutic need
↳ questioning

- only 1 pack at a time unless special reason or prescriber details

- S2 - staff trained to question prior to supply
- S3 - pharmacist must counsel

complementary - provide counselling on benefit / risk & if there is sufficient evidence to support its use

supply of alcohol & tobacco - inconsistent w/ practice of pharmacy & considered unprofessional conduct

DAA & staged supply

DAA's: consider stability & safety of medicines packed in a DAA & identify unsuitable meds.

- maintain appropriate hygiene procedure

- 58's stored in safe if in DAA pack

- label accordingly & also keep out of reach of children

- check by pharmacist if illness, assistant etc pack 5.

- packing record retained for 6 months.

- cytotoxics & hazardous medicines

- only if benefit of packing outweighs risk

- warning for teratogenicity & cytotoxicity required

- extra vigilance in packing cytotoxics due to risk of death from incorrect dosing

- pack in separate DAA gear

- wear protective clothing

Social media

- comply confidentiality

- comply w/ professional obligation

- maintain professional boundaries

- communicate professionally & respectfully

- not presenting info that is misleading, false or deceptive

- maintain profession trust & ethics

- privacy maintain

Vaccines

1. evidence based treatments to prevent diseases.

• ~~prevent~~ & prevents spread

2. a public health program pharmacists are expected to support.